



Pollys Inc.

Unified Communications Solutions



SIP IVR

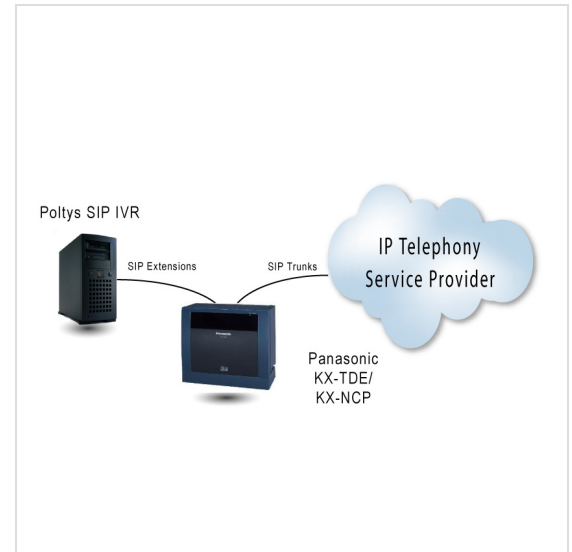
► Overview

SIP IVR is a standalone IP Telephony application based on SIP protocol that provides automated inbound/ outbound call interactions based on touch tone commands supplied by customers.

As pure software solution, SIP IVR keeps the costs down while connecting directly to any IP-PBX equipped with SIP extensions. No additional telephony hardware is necessary.

► Key Features

- SIP Based, no telephony hardware required
- Integrate with Panasonic KX-TDE and KX-NCP IP-PBXs
- Support touch tone or voice recognition
- Play Text to Speech and predefined voice prompts
- Record voice messages
- Support for inbound and outbound calls
- Completely automated information retrieval and delivery through multiple channels using visual scripts
- Choose drag and drop functionality without requiring extensive programming projects cost
- Configurable DID and Number to dial tables



Benefits

- Cost-effective software solution
- Easy to use and easy to upgrade lines capacity
- Extend business hours operation
- Personalized call experience
- Improve productivity

System Requirements

- KX-TDE 100/200/600, KX-NCP 500/1000
- Microsoft Windows XP Professional SP3, Windows 7 Professional, Windows Server 2003
- Intel Core Duo 2.13 GHz, 1024 MB RAM, 1 Gb NIC, 10 GB plus disk storage space
- SIP RFC 3261
- SIP over UDP
- SDP RFC 2327
- RTP/RTCP RFC 1889
- ITU-T G.711 mu-law/a-law

