

### Panasonic Solution Developer Network

Panasonic is offering a PBX partner program (Panasonic Solution Developer Network for Communication Products) to offer integration between Panasonic PBX and 3rd party vendor applications. For the software vendors registered in the program, Panasonic provides the latest technical specification and support to our partners interoperability testing. The 3rd party vendor successfully tested the software product stated in this solution leaflet, in accordance with the 'self-test' specification provided by Panasonic.



## Call Accounting Solution

### ► Type of Business and Merit

- Type of Business : Financial, Medical, Manufacturing
- Merit : Single server for multiple sites, Visibility of system resources, Control costs, Bill back to departments, Easy installation

### ► Application Name - Vendor

CCAccounting - Poltys Inc.

### ► Overview

Poltys Call Accounting is a call-billing tool that provides:

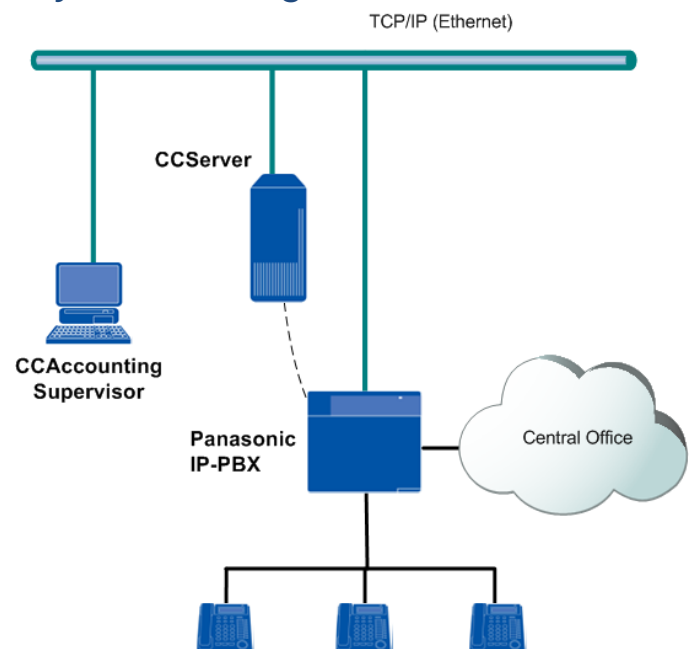
- Call costs and call charges reporting
- Call logging
- System and Extension reports

Poltys Call Accounting is also available in Enterprise Edition that provides distributed connectivity with up to 8 IP-PBXs at the same time.

### ► Main Feature

- Pre-defined reports that can be customized
- Ability to filter criteria for making reports
- Automatic scheduling of report generation
- Configure cost per minute or use flat rate for each phone number pattern
- Add other incidental charges and taxes
- Custom billing reports
- Detailed cost report by group or extension
- Send disconnect notifications by SMSs in case the network connection is down

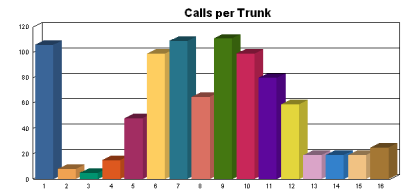
### ► System Configuration



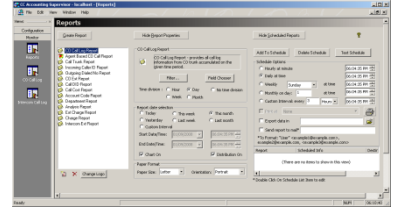
## ► Features

- Real-time information
  - Status of each extension and trunks (idle, busy, wrap, etc.)
  - Type of the call (incoming, outgoing, internal, ACD, Non ACD)
  - The phone numbers for each party involved in the call and customer name
- Over 200 types of counters and timers
  - Active Counters
  - Cumulative Counters
  - Peak Counters
  - Active Timers
  - Cumulative Timers
- Call traffic activity
  - PBX line/ Dialed number
  - Call duration
  - Customer Name
  - Lost calls
  - Incoming calls for ACD
  - Queue time, Overflow calls, No Answered calls and many more

## Calls per Trunk Report



## Manage Reports

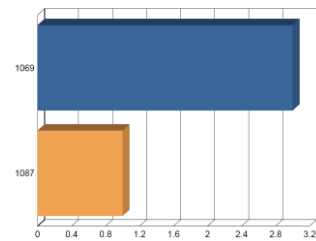


## CO Call Log

Call ID	Time	Call Type	Extension	Trunk	Call Status	Call Duration	Call Cost
1000000001	10/10/2007 10:00:00 AM	Outgoing	1000	1000	Success	00:00:00	0.00
1000000002	10/10/2007 10:00:01 AM	Outgoing	1000	1000	Success	00:00:00	0.00
1000000003	10/10/2007 10:00:02 AM	Outgoing	1000	1000	Success	00:00:00	0.00
1000000004	10/10/2007 10:00:03 AM	Outgoing	1000	1000	Success	00:00:00	0.00
1000000005	10/10/2007 10:00:04 AM	Outgoing	1000	1000	Success	00:00:00	0.00
1000000006	10/10/2007 10:00:05 AM	Outgoing	1000	1000	Success	00:00:00	0.00
1000000007	10/10/2007 10:00:06 AM	Outgoing	1000	1000	Success	00:00:00	0.00
1000000008	10/10/2007 10:00:07 AM	Outgoing	1000	1000	Success	00:00:00	0.00
1000000009	10/10/2007 10:00:08 AM	Outgoing	1000	1000	Success	00:00:00	0.00
1000000010	10/10/2007 10:00:09 AM	Outgoing	1000	1000	Success	00:00:00	0.00
1000000011	10/10/2007 10:00:10 AM	Outgoing	1000	1000	Success	00:00:00	0.00
1000000012	10/10/2007 10:00:11 AM	Outgoing	1000	1000	Success	00:00:00	0.00
1000000013	10/10/2007 10:00:12 AM	Outgoing	1000	1000	Success	00:00:00	0.00
1000000014	10/10/2007 10:00:13 AM	Outgoing	1000	1000	Success	00:00:00	0.00
1000000015	10/10/2007 10:00:14 AM	Outgoing	1000	1000	Success	00:00:00	0.00
1000000016	10/10/2007 10:00:15 AM	Outgoing	1000	1000	Success	00:00:00	0.00
1000000017	10/10/2007 10:00:16 AM	Outgoing	1000	1000	Success	00:00:00	0.00
1000000018	10/10/2007 10:00:17 AM	Outgoing	1000	1000	Success	00:00:00	0.00
1000000019	10/10/2007 10:00:18 AM	Outgoing	1000	1000	Success	00:00:00	0.00
1000000020	10/10/2007 10:00:19 AM	Outgoing	1000	1000	Success	00:00:00	0.00

## Call Cost Report

Call Cost For Each Extension



## ► System Requirement

### PBX

Supported PBX	Panasonic KX-TDA100/200/600, KX-TDE100/200/600, KX-NCP500/1000, KX-NS1000
Connection	LAN / USB

### Vendor Application

OS	Microsoft® Windows® XP Professional SP3 Microsoft® Windows Vista® Business SP1, SP2 (UAC disabled) Microsoft® Windows® 7 Professional (UAC disabled) Microsoft® Windows Server® 2003 SP2 Microsoft® Windows Server® 2008 R2 SP1 (UAC disabled)
CPU	Pentium® 4 2.5 GHz (or higher)
RAM	2 GB (or higher)
HDD	10 GB Minimum (installation)

## ► Application Vendor Information



Company Name: Polys Inc.

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Panasonic  
Solution  
Developer  
Network

Gold  
Partner

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