

DialOut Notification



Polty's Inc.
Unified Communications Solutions

HIGHLIGHTED PARTNER
Panasonic Solution Developer Network

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Panasonic Solution Developer Network

► Overview

Polty's DialOut Notification is a handy and effective tool for notifying predefined recipients via PBX extensions, Emails or cellular SMSs that a inbound and/or outbound call was placed to/ from an PBX extension.

It allows you to protect for calling fraud by rejecting transfer and conference operations on predefined PBX trunks.

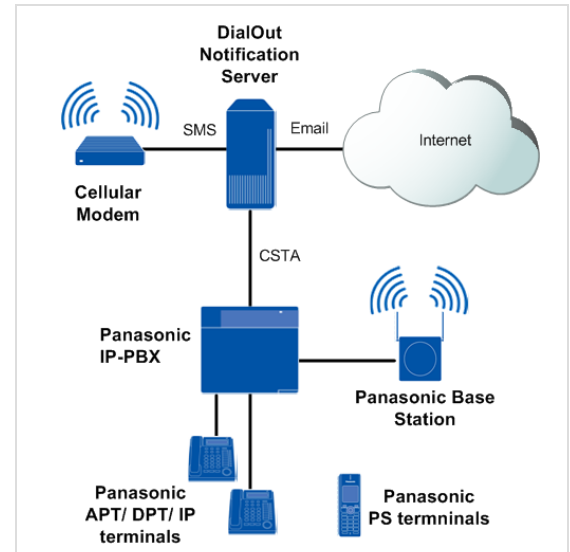
Additionally, it can log any SMDR or CDR information allowing you to inspect and export it to PDF or CSV or CSV files.

► Key Features

- Effective extension monitoring and control via CSTA protocol
- Predefined hot number list
- Predefined phone extensions, ACD groups, email addresses and cellular phone numbers to be notified
- Predefined virtual trunk groups for transfer and conference allowance
- Notification message contains the extension/ trunk and for inbound and/ or outbound calls
- Provide supplementary CTI connection via CTIMUX for other Polty's CTI products
- Allow/ reject calls based on monitored stations – monitored number matches
- Allow/ reject either transfer or conference operations carried out on PBX trunks
- Log SMDR or CDR information generated by the PBXs

► Disclaimer

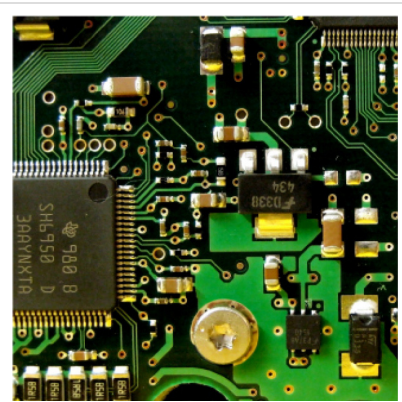
- This software cannot be used as a primary 911 notification service or as primary alarm handling device
- The product does not interfere in any way with 911 emergency calls



Target Customers

- Financial Services
- Insurance Services
- Distribution
- Manufacturing
- Government
- Healthcare
- Education
- Transportation

System Requirements



- Panasonic KX-TDA30/50/100/200/600, TDE100/200/600, NCP500/1000, NS1000
- Host minimum configuration – Intel PIV 2 GHz processor, 1 GB RAM, 2 GB free HDD space, Network card 100BaseT
- Host operating systems – Microsoft Windows XP Professional SP3, Microsoft Windows Server 2003 SP2, Microsoft Windows Server 2008, Microsoft Windows Vista Business (with UAC disabled), Microsoft Windows 7 Professional (with UAC disabled)