

CCAccounting

► Overview

CCAccounting (Call Center Accounting) is a call-billing tool that provides:

- Call costs and call charges reporting
- Call logging
- System and Extension reports

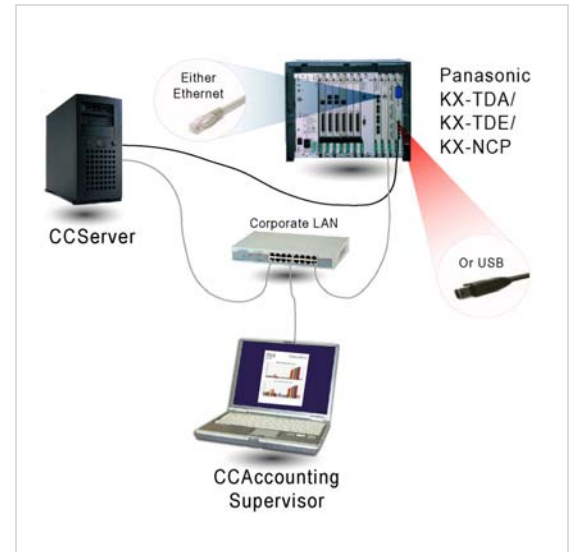
[Enterprise Edition Available](#)

► Key Features

- Easy call accounting setup: call costs by phone number patterns and call charges by extension
- Configure cost per minute or custom flat rate for each phone number pattern
- Add taxes, general and additional charges for each extension
- Detailed cost report for each department (group) or extension
- Custom billing reports
- System and Extension reports
- Print, schedule, email and export reports
- Detailed Call Logs
- Connect to up to 8-networked Panasonic IP-PBXs simultaneously

► Target Customers

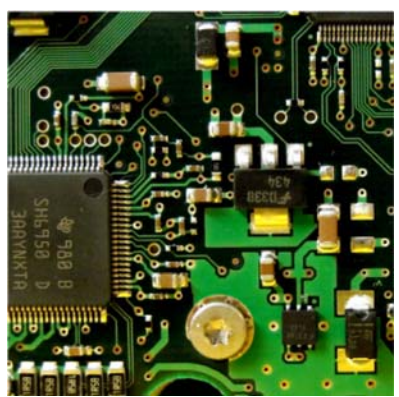
- Any small/ medium business
- Any Manager in charge with reducing telephony costs



Benefits

- Lower organization telephony bills by estimating outgoing calls
- Prevent misuse or abuse thus increase productivity
- Allocate costs between departments
- Reduce the burden for Agent calls
- Improve budget planning

System Requirements



- KX-TDA 30/50/100/200/600, KX-TDE 100/200/600, KX-NCP 500/1000
- CCServer Host (minimum) – P4 2 GHz, 1GB RAM, 2 GB free HDD space, Network card 100BaseT
- CCSupervisor Host (minimum) – P3 850 MHz, 256 MB RAM, 400 MB free HDD space, Network card 100BaseT
- Microsoft Windows XP Professional SP3, Microsoft Windows Server 2003, Microsoft Windows Server 2008, Microsoft Windows Vista Business (with UAC disabled), Microsoft Windows 7 Professional (with UAC disabled)